



MSU Extension Parenting Series

Frequently Asked Questions

Will I have to use my computer or phone camera or microphone?

No. No one will be able to see or hear you during classes.

If I don't have a smartphone, tablet or computer can I call in on the phone?

Yes, **BUT** if you need to receive a certificate for these classes you must contact the instructor for instructions on how to be eligible for a certificate.

What do I need to do to get a certificate for this class?

Participate actively in the class.

How do I actively participate in these webinars?

Active participation includes typing in the chat box, Q&A box and responding to poll questions.

Can my partner, friend, family member watch the class with me?

If multiple people in the same location want to participate in the webinar and need certificates, they have to join the webinar separately or contact the instructor for special instructions to each receive a certificate.

Are these classes recorded?

The classes are not recorded.

How do I get a certificate?

Certificates will not be sent until the class is complete. After the class, you will receive a link to complete a post class survey where you can request a certificate. Please wait 7-12 business days to receive your certificate via email.

What if I need proof that I'm taking this class before certificates are sent out?

If you need verification for a court or caseworker, letters can be emailed to you. Contact your instructor for more information. Please note these letters may take 3-4 business days to send.